



CyberSecurity

Advanced Forensic

High-grade and automated digital forensics

Short description:

Computer Forensics capture and investigation services.

Key benefits:

- Establish incident root cause using advanced investigation techniques during the incident response phases, while maintaining the digital chain of evidence.
- Detect the signs of compromise through automated investigation.

Service family:

- Advanced Incident Response 

Service description



Detailed description	<ul style="list-style-type: none">• Forensic investigation of the following items: disks, logs, network and mobiles.• Analysis of digital media in the course of incident response or legal procedure: hard disk, network and proxy logs, mobiles, etc.• Analysis of the timeline of events on customer infrastructure to detect signs of compromises.• Processing and analysis of information on digital media provided by customer, restoration of the events history in accordance with legal requirements.• Consolidated report detailing process and analysis of data <p>A service desk is included as standard.</p>
Opening hours	<ul style="list-style-type: none">• 9am-6pm Monday to Friday <p>During service hours, the team will be reachable by telephone or email.</p>
Service level agreement	Agreed delivery time for the report.
Operational follow-up	<ul style="list-style-type: none">• Kick-off meeting with customer to establish requirements.• Intermediate follow-up status update (if necessary).• Final customer presentation with report delivery.
Deliverables	<ul style="list-style-type: none">• Detailed analysis report:<ul style="list-style-type: none">- Threat assessment- Timeline activity- Recommendations <p>A secure and dedicated web portal is available to access and exchange documents.</p>
Available offers	<ul style="list-style-type: none">• Various packages available depending on type of digital media.• Quotation on request for legal or customised forensics or requirement for on-site analysis.